
Language Program Delivery

a customized matrix for success



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Our Learning Matrix

Before Learning

We conduct a one-on-one needs assessment that evaluates current skills, learning style and personal and organizational goals. Based on this assessment, our program is adapted to meet the specific needs of the learner. Objectives and goals are clearly communicated and agreed upon prior to program commencement.

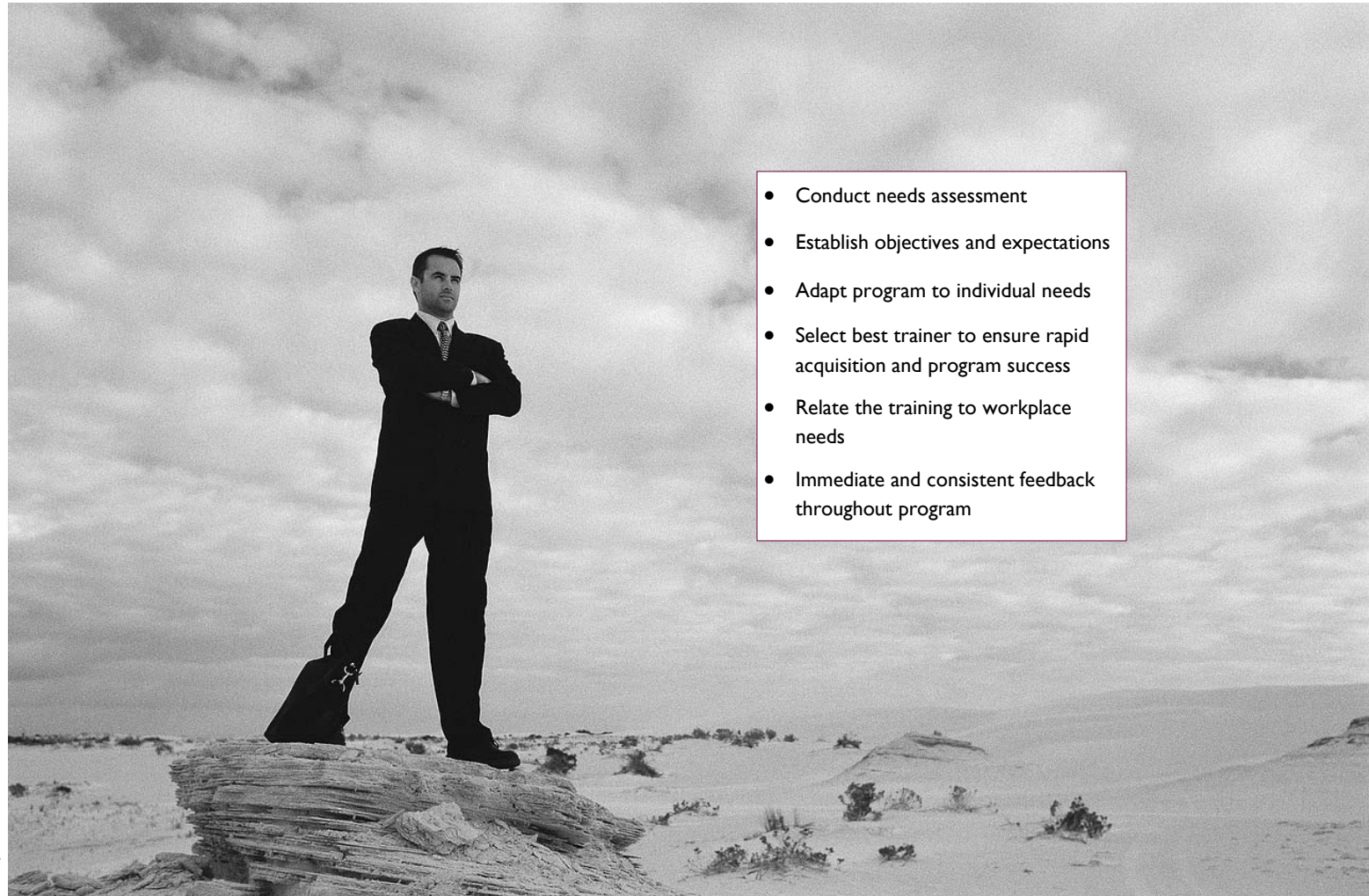
During Learning

Each class will target a personal or professional language need. Feedback and interaction with the trainer is immediate and the one-on-one approach allows for faster progress. Our trainers target immediate needs and work within the objectives. Progress reports are completed by our trainers every 14-18 class hours. Each client is asked to complete a mid-program evaluation as well.

After Learning

At each program conclusion, feedback is requested from the client. The trainer prepares a progress report and makes specific recommendations for continued study. Action plans are discussed with supervisors and with the client. Communication is left open so that the client can continue to receive support and/or feedback.

Components: Step by Step



- Conduct needs assessment
- Establish objectives and expectations
- Adapt program to individual needs
- Select best trainer to ensure rapid acquisition and program success
- Relate the training to workplace needs
- Immediate and consistent feedback throughout program